



DVS
Driver &
Vehicle Services



Driver and Vehicle Services (DVS)

Local Government Conference

April 28 – 29, 2026

- DVS Program Areas
- DVS Driver Services Leadership – Organizational Chart
- Driver Services Offices
- Driver Services
- Questions

- DVS Program Areas:
 - Vehicle Services – Titling, Plates, Registration, & Regulation of Motor Vehicles
 - Driver Services – Driver's Licenses & ID Cards

DVS Driver Services Leadership – Organizational Chart



Driver Services Offices

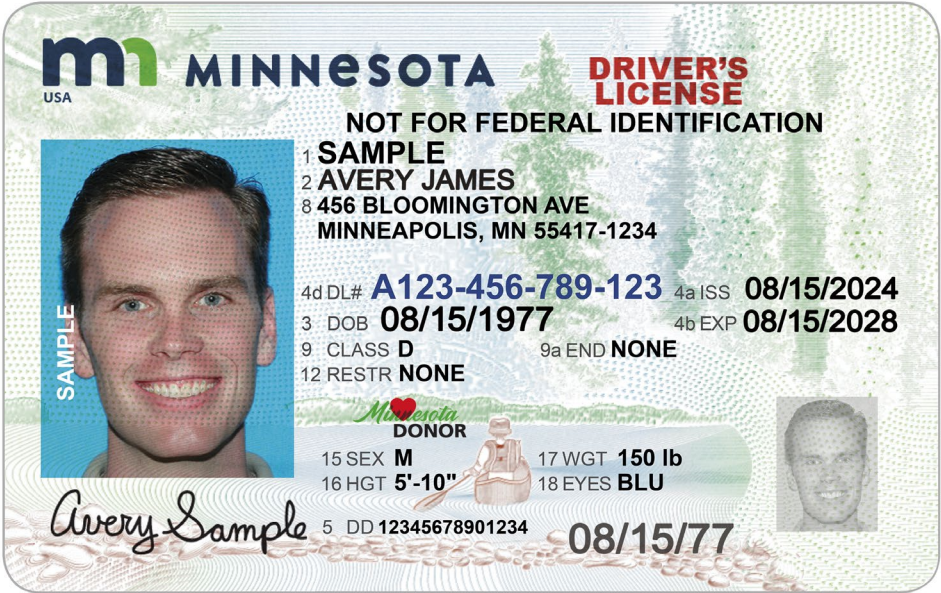
Offices:

- 95 State Driver's License Exam Stations
 - Central Office – St. Paul
 - Many services offered Drive.MN.Gov
- 186 Driver's License Agent Offices



Popular Services:

- Written/Road Tests
 - Written Test 11 Languages
 - Group Verbal Exams
 - Free Online Driver's Manual
- License/ID Applications
 - Standard, REAL ID, Enhanced
 - Passenger, Motorcycle, & Commercial
 - Renewals/Replacements
- Driving Records
- Driver Compliance/License Reinstatement



Additional Service:

- ID Cards for Youth Experiencing Homelessness
 - Free Standard ID Card
 - Effective January 1, 2022
 - Eligible Homeless Youth < 24 Years Old
 - A Birth Certificate - Proof of Identification
 - Complete DVS Eligibility Verification for Homeless Youth ID Card
 - Applicants Can Obtain a Temporary Birth Certificate Free from the Minnesota Department of Health

Requirements to Apply for a MN Homeless Youth ID:

STEP 1 >

Birth certificate (locate or apply for temporary birth certificate) – or other primary document

STEP 2 >

Complete DVS Eligibility Verification for Homeless Youth ID Card

STEP 3 >

Visit an office

Additional Service:

- Reintegration Driver License
 - Unrestricted Driver's License – only for Class D
 - Eligibility
 - Confined/Incarcerated At Least 180 Consecutive Days
 - Adult Correctional Facility (County, State, or Federal)
 - At Least 18 Years Old
 - Previous MN Driver's License or Permit
 - Expires 24 Months After Issuance – Cannot be Renewed

Additional Service:

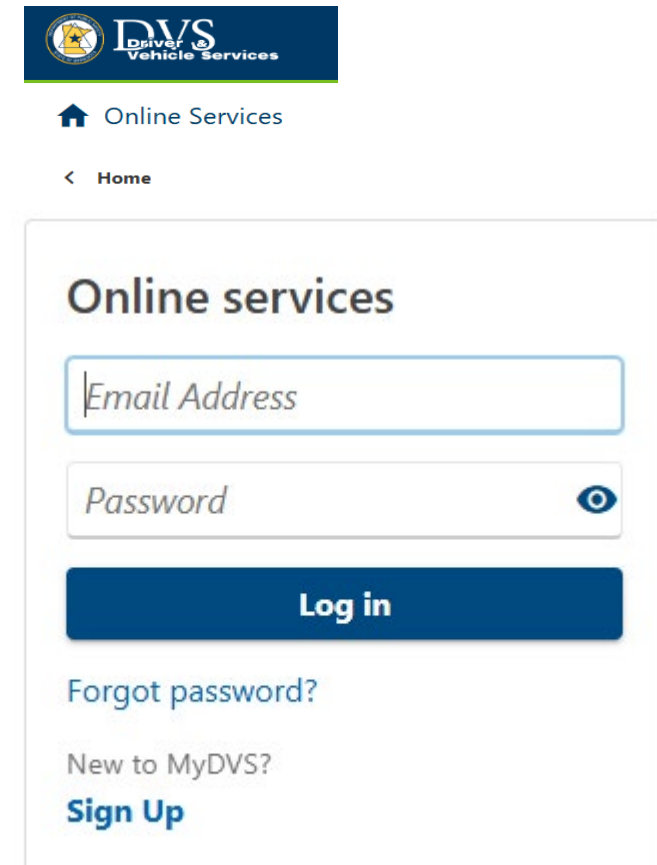
- Reduced Fee ID Card
 - Intended for populations that are mentally or physically incapacitated
 - \$0.50 for any type of ID Card (Standard, Real, Enhanced)
 - May be for Valid for Lifetime or Due at Each Renewal

Additional Service:

- Variance Processing
 - For those that cannot obtain documentation
 - Religious objections to photographs
 - Homebound ID Card

Additional Service:

- MyDVS Portal
 - It is Secure
 - DVS Records - Real Time Access
 - Provides Convenient 24/7 Online Access
 - Personalized Profile
 - Faster Processing of Renewal
 - Appointment Scheduling
 - Information Updates
 - Connect Faster with DVS

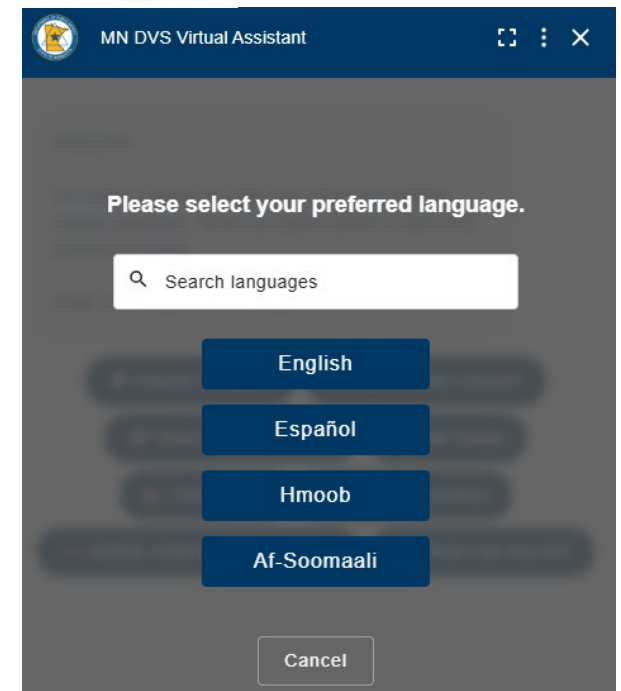


The screenshot shows the MyDVS Portal login interface. At the top left is the DVS Driver & Vehicle Services logo. Below it are navigation links for 'Online Services' and 'Home'. The main content area is titled 'Online services' and contains a login form with fields for 'Email Address' and 'Password'. A 'Log in' button is positioned below the password field. At the bottom of the form, there are links for 'Forgot password?' and 'New to MyDVS? Sign Up'.

Driver Services Cont'd.

Additional Service:

- DVS Virtual Assistant (Chatbot)
 - 24/7 Access
 - Improved Accessibility
 - Multilingual Support
 - Self Service Functions
 - Instant Answers – Reduce Wait Times
 - Conversational and intuitive experience



Additional Service:

- Data Request
 - Online
 - In-person/Mail
 - Verifying Driving History for Employment, Securing Records for Privacy, & Confirming
 - Audit & Security
 - Ensures compliance with the Minnesota Government Data Practices Act and federal privacy laws



Additional Service:

- DVS On The Go
 - Create Mobile DVS Office
 - Full-Service Solution
 - Community Events
 - Customers can Receive Temporary ID or Driver's License at the Time of the Transaction
 - Eliminate the Need for Customers to Visit Multiple Offices
 - Rugged Tablet, Keyboard, Laser Printer/Scanner
 - Credit Card Machine, Eye Testing Machine, Paper, etc.



Additional Service:

- Event Request
 - Participation in a Community Event
 - Use the official Online [DVS Event Request Form](#)
 - Preferable 30-Day Notice



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Questions?